

Why are the lights flickering?

When flickering occurs at low level, you can increase the minimum brightness setting. If the lights are flickering at high brightness, the maximum setting can be adjusted. Please refer to the instructions for full details in the link below.

Changing the dimmers drive mode to suit the brand of bulbs maybe required, select mode 3 or 2 for some bulbs. Please refer to the instructions for full details.

The lights are not dimming / not reaching full brightness.

Adjusting the minimum or maximum is required. Please refer to the instructions for full details.

What is the working capacity / number of bulbs per LED dimmer?

The operating range of each dimmer is 0-120watts with 10 lamps maximum.

The lights keep switching off by themselves.

The dimmers have an overload protection feature, if too many lights or transformers are connected the lights will turn off or dim down until the load is corrected.

Why are the lights turning themselves on/off?

Check the total load on the dimmer to ensure the capacity is not being exceeded / the total number of bulbs on the circuit is not greater than 10.

Why do the lights not come on?

Certain LED bulbs require more power to start up, if the dimmer is set at a low brightness level this could be the reason.

My dimmer is acting different recently.

The dimmer has programmable options, several presses of the button in succession can accidentally put the dimmer into the program mode. Changing to different brands of bulbs or mixing brands can also effect performance. Perform a factory reset - Please refer to the instructions for full details.

Are the dimmers adjustable / programmable?

Yes. Brightness levels, drive modes and trailing/leading edge settings are some of the features which can be programmed. Please refer to the instructions for full details.

What is an intelligent dimmer?

To protect the life of the bulbs, the dimmer safeguards against overloads and spikes in the circuit. A soft start and overload protection is also a standard feature.

What is the soft start feature?

When the dimmer is switched on, it will gradually illuminate the lights to the set level. This feature is designed to extend the life of the dimmer and bulbs.

How do I program the dimmer?

The dimmers use a simple series of on / off presses of the lights, no electrical experience or wiring is required. Please refer to the instructions for full details.



Is the dimmer suitable for DALI units?

No, the dimmer will not run any DALI dimmable lights, transformers or drivers.

Suitable lamp types.

The dimmer is suitable for good quality dimmable LED lamps and digiflux dimmable CFL's.

Can I use the dimmer for LED transformers / drivers?

Yes, including those requiring trailing edge control. Please refer to the instructions for full details.

Which lamps or other devices are not suitable?

Non-dimmable bulbs, fluorescent bulbs or tubes, wire-wound or toroidal transformers, electric motors, TRIAC dimmable drivers.

What is the working capacity / number of bulbs per LED dimmer?

The operating range of each dimmer is 0-120watts with 10 lamps maximum.

Can you fit 2 dimmers on the same circuit?

No, only 1 dimmer module can be fitted on the same circuit. The 2nd or 3rd switch would need to be a 2way or intermediate.

For dimming from several switch locations please refer our dimmer packs which use between 1 and 5 retractive switches on 1 circuit.

How are the dimmers supplied?

Dimmers are supplied ready to fit on your choice of plate style and finish.

Are 2 way / intermediate switches available to match the dimmer switch with coloured knob?

To accompany the rotary dimmer, we offer a matching dummy dimmer for 2way and intermediate switching complete with matching coloured knob. They are both operated by press on/off and look the same a dimmer in appearance.

What dimmer should I use for normal halogen lights?

Mains dimmers are available in our range for with a working range of 40 to 250watts and 60 to 400watts.

LED and Mains dimmers are available on the same light switch.

